## Business Requirement Document

Purpose: The primary purpose of this document is to understand the need of the product and its requirements. Any every organizations or even in home we divide the daily activities and tasks. The primary purpose of this web application is to assign tickets to various departments for daily routine work. So all the work can be tracked and also audited when required.

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# Masters: (Pages)

Access rights: Only Admin team members.

# Department Master:

* Functionality to capture new departments in the system and also ability to upload department data through excel sheet. Following fields needs to be captured.

Primary fields:

Dept Id (System generated)

Dept code (internal code)

Dept Name (Name of the department)

# Sub-department Master

* Functionality to capture Sub-departments (if any) in the system. Also Ability to upload sub-department data through Excel sheet.

Primary Fields:

Sub-Dept Id (system generated)

Sub-dept code

Sub dept name